

### Prize Draw Entry Rules:

1. A new user registration ("**Registered User**") will generate one automatic entry into the prize draw.
2. Entries will be immediately and automatically entered into the prize draw upon each eCOS, Indemnity, SDLT submission, AP1 Transfer or Corporate Service completed by a Registered User.
3. Only available when submitting an eCOS, Indemnity, SDLT submission, AP1 Transfer or Corporate Service online using [www.infotrack.co.uk](http://www.infotrack.co.uk).
4. To qualify for entry, users must have their own username/email address that states their own name. Generic usernames that contain (but are not limited to) words such as admin, info, accounts, will not be eligible.
5. A Registered User must be one natural individual and not companies or shared accounts (the reason for this is due to identifying winners).
6. To qualify for entry, a Registered User must have a full name and email address attributed to the account which can be updated via settings or requested through the account management team. All entries without a name and valid email address will be invalid.

### Terms and Conditions:

1. The prize draw will be open from 09:00 on Monday, 9 September 2019 and will close at midnight on Tuesday, 31 December 2019 (the "**Closing Date**"). Entries received after this time will not be accepted.
2. The winner of the prize draw will receive a prize which consists of:
  - 4-star accommodation based on two adults sharing a twin or double room - 5 night stay in Sydney, 4 night stay in Hamilton Island and 4 night stay in Port Douglas.
  - Flights - two Economy class flights from London Heathrow Airport to Sydney Kingsford Smith Airport, domestic flights from Sydney Kingsford Smith Airport to Great Barrier Reef Airport, domestic flights from Great Barrier Reef Airport to Cairns International Airport, and two Economy class flights from Cairns International Airport to London Heathrow Airport.
  - Transfers.
  - Day tour to Whitehaven Beach and Hill Inlet walk.
  - Day tour to the Kuranda Rail, Rainforestation and Skyrail Rainforest Cableway.
  - A dinner / lunch with InfoTrack Australia.
  - AU\$500 spending money total.
3. The prize must be commenced between 15<sup>th</sup> May 2020 and 15<sup>th</sup> July 2020.
4. This prize draw is open to all residents of the UK (excluding residents of Northern Ireland), aged 18 years or over, except employees of the Promoter or its holding, group or subsidiary companies, their families, agents or anyone else professionally or directly associated with the draw.
5. Details of automatic entry to the prize draw (as set out in the Prize Draw Entry Rules) form part of the Terms and Conditions.
6. It is a condition of entry that all rules are accepted by the entrant as final and that the entrant agrees to abide by these rules. The Promoter reserves the right to refuse entry or refuse to award the prize to anyone in breach of these Terms and Conditions. The decision of the Promoter regarding any aspect of the prize draw is final and no correspondence will be entered into about it.
7. Upon user registration and upon the purchase of certain services from the Promoter, a Registered User

shall be automatically entered into the prize draw (as detailed in the Prize Draw Entry Rules).

8. As referred to in the Prize Draw Entry Rules, following User Registration and initial entry into the prize draw, subsequent entries to the prize draw will be automatically submitted for each eCOS, Indemnity, SDLT submission, AP1 Transfer or Corporate Service completed through the Promoter's platform by a Registered User. All activities must be submitted via [www.infotrack.co.uk](http://www.infotrack.co.uk). Once submitted, entries cannot be amended in any way. A single entry is deemed valid upon completing an eCOS, Indemnity, SDLT submission, AP1 Transfer or Corporate Service by such Registered User. Each of these actions is classed as a single entry.
9. Entrants to the prize draw are required to have a full name assigned to the username or email address of registration with [www.infotrack.co.uk](http://www.infotrack.co.uk) for valid entry.
10. By entering the prize draw, the entrant warrants that all information submitted is true, current and complete. The Promoter reserves the right to verify the eligibility of all entrants.
11. The winner will be drawn at random performed by entry number assigned by computer process on 15 January 2020 (the "**Draw Date**") from all entries received by the Closing Date.
12. The prize for the winner is only available on the stated dates and is subject to availability.
13. The prize is non-transferable, non-exchangeable, not for resale and no cash alternative is offered.
14. Should any client not wish to participate, they will need to email us at [marketing@infotrack.co.uk](mailto:marketing@infotrack.co.uk) prior to the Draw Date.
15. The winner will be contacted (using the details provided at entry) by the Promoter within 7 days of the Draw Date. Should the Promoter be unable to contact the winner or should the winner be unable to accept the prize before 31 January 2020 the Promoter reserves the right to award the prize to an alternative winner, drawn in accordance with these Terms and Conditions.
16. The winner will receive the prize as described and the prize is available subject to availability as outlined in these Terms and Conditions.
17. The prize does not include travel between the winner's home and the UK departure airport, travel insurance, food and drink, personal expenditure or incidental costs, other than where mentioned in these Terms and Conditions. It is the responsibility of the prize winner to ensure they have a valid passport, travel insurance and obtain any necessary vaccinations and visas for their trip.
18. The winners name and county can be obtained on request by writing to the Promoter at 91 Waterloo Road, London, SE1 8RT within 60 days after the Closing Date of the prize draw.
19. The Promoter accepts no responsibility for any damage, loss, injury or disappointment suffered by any entrant entering the prize draw or as a result of accepting any prize. The Promoter is not responsible for any problems or technical malfunction of any technical, hardware or software failures of any kind or lost or unavailable connections which may limit or prohibit an eligible entrant's ability to participate in the prize draw by way of user registration. If for any reason a technical interruption, fault or site failure occurs when purchasing online, the Promoter does not take any responsibility for incomplete purchases and any incomplete purchases will not be considered valid for subsequent entries into the prize draw. The Promoter accepts no responsibility for any purchases which are not completed for any reason.

20. The winner may be required to participate in publicity.
21. By entering, the prize winner agrees to allow the free use of their names and general locations for publicity and news purposes during this and future promotions by the Promoter for five years from the Draw Date.
22. Personal data supplied during the course of this promotion may be passed on to third party suppliers as required for fulfilment/delivery/arrangement of the prize.
23. Use of personal data received by the Promoter in the course of running the prize draw is subject to the privacy policy available to view on the Promoter's website at [www.infotrack.co.uk](http://www.infotrack.co.uk).
24. Events may occur that render the prize draw itself or the awarding of the prize impossible due to reasons beyond the control of the Promoter and accordingly the Promoter may at its absolute discretion hold, void, cancel, suspend, vary or amend the promotion and the entrant agrees that no liability shall attach to the Promoter as a result thereof.
25. The Promoter is responsible for the first part of the promotion, which is the publication and adjudication of the prize draw. Provision of the prize will be subject to Flight Centre (UK) Limited's standard booking conditions (including limitations of liability) applicable at the time of booking. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.
26. The promoter of the prize draw is InfoTrack Limited with company number 09474590 and registered office address 10 John Street, London, WC1N 2EB (trading as InfoTrack UK with trading address 91 Waterloo Road, London, SE1 8RT) (the "**Promoter**").
27. The prize draw will be governed by English law, and entrants to the prize draw submit to the exclusive jurisdiction of the English courts.